



C3 Solutions

Case Study



C3 HELPS A GROCERY GIANT STREAMLINE ITS YARDS

Yard Management has always been a major business focus for this Texas grocery giant, to the point where they developed their own yard management system (YMS) in the early 90s.

Managing the arrivals, departures, loading, unloading and all the trailer moves within its

facility had become an overwhelming challenge. With 4 separate campuses on the facility and 25 or more drivers servicing 600 dock doors and making 2,000 trailer moves a day, you can imagine the scale of the task at hand.

THE CHALLENGE

The core element of this project was to replace the company's vital operating system with a new yard management system, which would automate many of the routine functions while providing improved overall performance and reducing yard costs. It was a true challenge to seamlessly execute improvements in an efficient manner, reduce costs, and without loss of productivity during the transition.

THE RESULT

C3's yard management software deployment proved that a full-featured YMS system saves money and improves performance; it also demonstrated that a YMS can have important impacts beyond the yard. C3 replaced the previous system without any disruptions in service to become fully integrated within our customer's order-management and transportation-management systems.

This allowed the organization to automate 75 percent of trailer moves – an increase of 25 percent. The system has also achieved a 30 percent increase in the overall number of transactions handled each week, speeded up gate throughput, and allowed them to attain a 99 percent service level to all stores.

"We could not provide the level of service that our reputation is built on without a first rate yard management system.

C3 Solutions delivers the goods."

Vice-President, Transport

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