

One of C3 Reservations' early adopters is a leading North American distributor of natural and specialty food products, which distributes over 60,000 products to more than 33,000 retail outlets.

In a very competitive industry, this company needed a functionality rich dock scheduling system that would be easy to deploy at a competitive price.

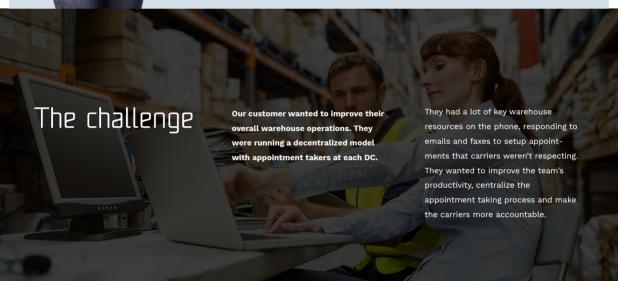


This implementation truly proved how a realistic, well-defined project scope is the key to a successful project. It has been a pleasure working with such a sharp and dedicated project team to deliver tangible benefits to schedulers while enhancing the carriers' booking experience and compliance tracking. The customer's outstanding change management process also allowed the deployment of multiple sites in record time, an

SOPHIE GAGNON

achievement which I always find impressive.

Senior Business Specialist



The results

C3 Solutions was able to meet its customer needs through C3 Reservations, its online dock appointment scheduling system. The organization first piloted C3 Reservations at one of their busiest warehouses as a proof of concept, after which they rolled out eight additional sites over a period of 4 weeks; realizing significant savings right away.

- Up to 90 % reduction of phone calls (())
- Up to 80 % reduction in over-time dock labor charges
- Up to 50 % increase in schedulers' productivity
- issues

We have increased the productivity of our schedulers by 50 percent and our receiving at the warehouses has been