



C3
PLAY
BOOK



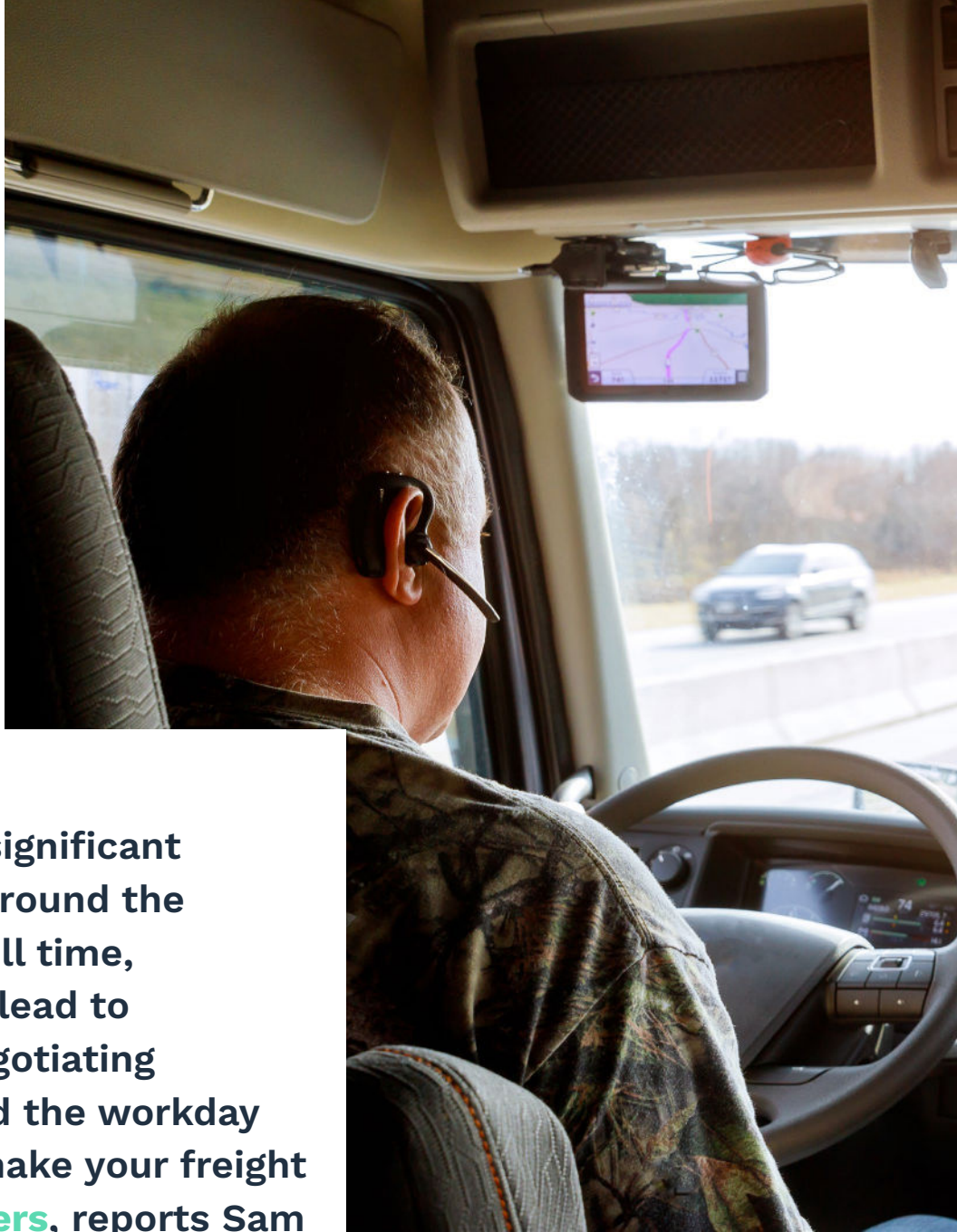
6 Best Practices

to Improve Dock Delivery Schedules

By Adam Robinson

C3 Guest Contributor





Dwell time remains a significant problem for shippers around the globe. Unimpeded dwell time, expenses and charges lead to a reduced ability in negotiating truckload rates, extend the workday of truckers and even make your freight **less attractive to carriers**, reports Sam Lattig of Freightview.

However, improved **dock delivery schedules** can force dwell time into retreat, promote positive trucker-shipper interactions, and lower freight spend. Shippers that wish to achieve these positive **freight management results** should rethink their dock management strategies and apply these best practices.

Redesign the Schedule

to Reflect Real Needs of the Dock and Business



Failure to consider the **actual needs** of your operation will contribute to weak dock delivery schedules and an inability to understand when to schedule freight arrivals.

Moreover, failure to consider **turn around** times for truckers, how different freight affects loading versus unloading, and various other factors, will influence the efficiency of your dock management practices.

60%

of drivers surveyed reported waiting for longer than 2 hours on each load.

Source:
Trucker Tools, State of the Industry, 2021

Gain Dock-to-Dock Visibility Into Your Fleets

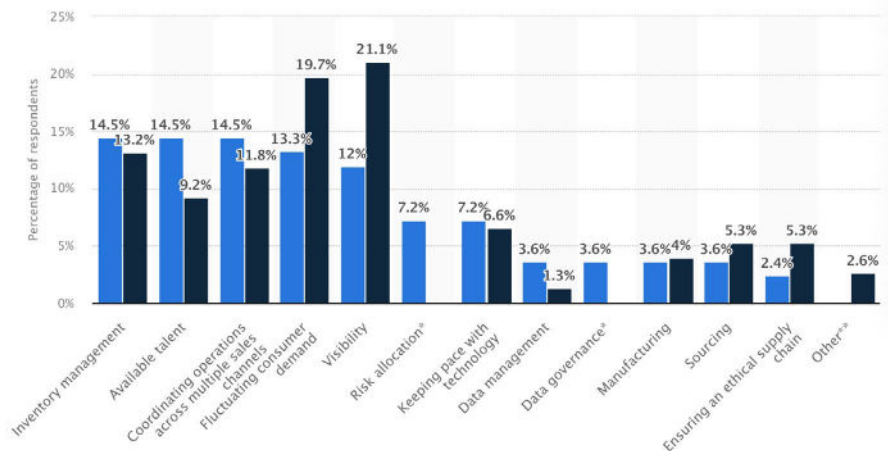
including Location, ETA, Load-Specific Data, and More

Improving direct contact with delivery drivers can benefit dock delivery schedules by enhancing control of the dock.

Since dock managers know more about how to plan for each **inbound and outbound truck**,

its contents, and estimated time to load/unload, they can plan resources more wisely. Of course, this requires real-time contact with the entire fleet and recognizing when it may be necessary to **“hold”** inbound shipments at another location to clear unexpected bottlenecks.

What is the biggest challenge you are facing in your supply chain?



Source:

Statista 2023, “Biggest supply chain challenges worldwide”

WHITE PAPER

**Future-Proof your
Supply Chain**

with a Yard & Dock System
Scheduling System

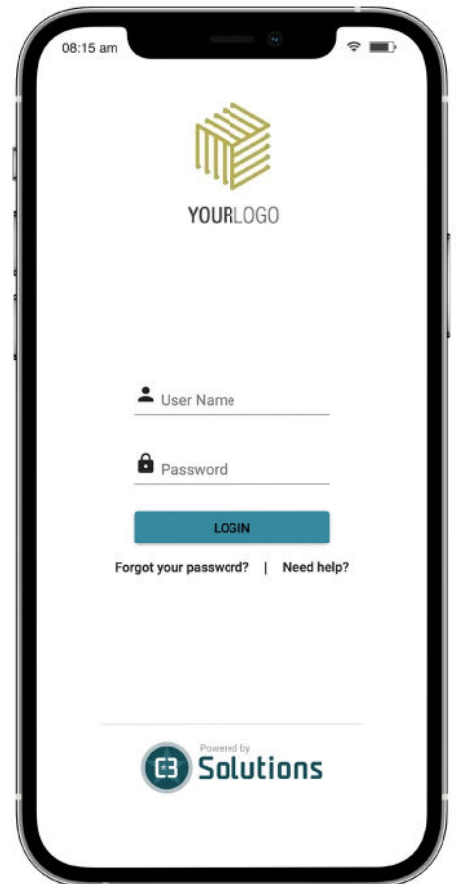
[Download Now!](#)

Give Vendors and Carriers Access to Handle Their Own Bookings

Granting vendors and carriers access to the dock delivery schedules will dramatically reduce the chances of double booking and effectively puts scheduling in their hands.

This may seem counterproductive, but through advanced integration capabilities, including the use of an [API](#) and tailored configuration, shippers can post their available scheduling slots via the [C3 portal](#).

At this point, carriers can access the C3 dock delivery schedules platform and book their appointment. Your supply chain partners get the benefits of choosing an available time slot, scheduling their appointments, and the responsibility of ensuring on-time arrival.



CASE STUDY

Becoming a Shipper of Choice

With Dock Scheduling

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Plan Your Labor Resources

according to the Schedule and Even Out your Workload



Your **labour schedule** must reflect the needs of your dock. Personnel allocation is simple math.

Determine the number of team members needed to unload/load a truck, move freight from the dock, and move forward.

If any issue arises, such as call-outs among workers, have a backup plan in place for bringing in temporary workers for the day.

2H/day

is the average time spent planning the labour.

Source:
C3 Solutions 2023, "ROI Brochure"

“

I am extremely happy with the service and what C3 Reservations provides for us. It has reduced our detention charges and labor costs.”

Tony, Warehouse manager

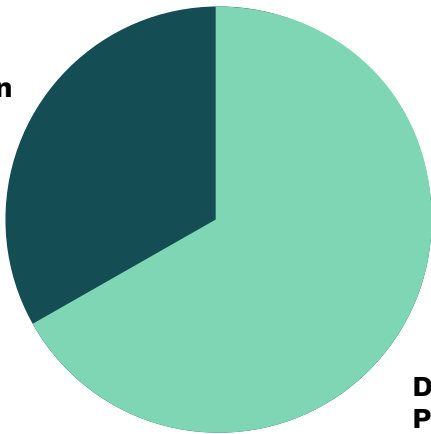
Measure the Performance of Drivers and Dock Management Personnel

Measuring the performance of suppliers/carriers, such as on-time arrivals and avoiding damage to freight, will go a long way in managing the dock too.

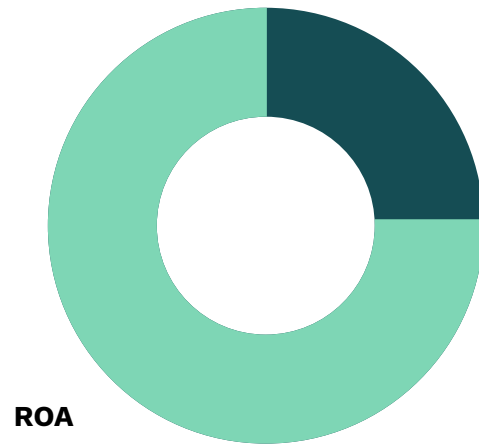
Measuring their performance provides a way to hold carriers accountable for delays.

This information is valuable in fending off dwell charges and even promoting faster, more **efficient dock management practices**.

Cost Reduction
33.3%



Daily Performance
66.7%



Lead time
25%

ROA
75%



BLOG ARTICLE

Learn more about shipper and carrier relationships in this blog post!

[Download Now!](#)

Leverage Accurate Data, Full Visibility and a Flexible System

to Better React to Just-In-Time Exceptions and Adjust the Schedule

Tapping the C3 dock scheduling platform provides the focal point for **decision making** and transforming dock scheduling into a simple, easy-to-use process.

By providing data in real-time, all C3 users can better plan load arrival, departure, and optimization.

This has a natural benefit of improved crisis intervention to handle **issues** before they become major **disruptions**.



WHITE PAPER

Supply Chain Visibility:

Illuminating the path to responsive, agile operations

[Download Now!](#)

13%

of companies only indicate having complete visibility into the end-to-end supply chain.

Source:

Deloitte, Supply chain transparency: creating stakeholder value 2021

\$3.5B

is The Supply Chain Big Data Analytics Market in 2020 and is expected to reach USD\$ 9.28 billion by 2026

Source:

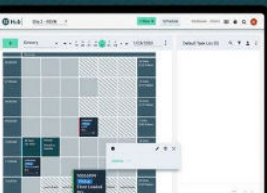
Deloitte, Supply chain transparency: creating stakeholder value 2021

Enhance Your Dock Delivery Scheduling Process by Following These Tips and Upgrading Your Dock Scheduling Solutions.

The truck delivery schedule is the nucleus of any effective supply chain. While arguments can be made to support each aspect of supply chain management, challenges on the dock will directly result in compounding issues throughout the entire network.

If your organization relies on outdated dock scheduling software, your freight spend is likely on the precipice of a sharp increase. Avoid these problems by following the tips mentioned earlier by implementing a newer, more robust dock scheduling software now.

Learn more about the value of dock scheduling by downloading this [C3 Solutions' white paper now](#), or by [booking a discovery call](#) with one of our industry experts today!



TALK TO AN EXPERT
Book a Demo Now!

Request your Demo